

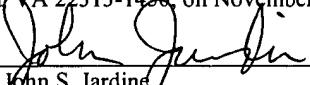


PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Pruitt, et al. Examiner: UNKNOWN
Serial No.: 10/717,698 Group Art Unit: 3629
Filed: November 20, 2003 Docket: 1000.4US01/10.83
Title: METHOD AND SYSTEM FOR USING FEEDBACK IN ACCESSING
NETWORK SERVICES

CERTIFICATE UNDER 37 CFR 1.8: The undersigned hereby certifies that this correspondence is being deposited in the United States Postal Service, as first class mail, with sufficient postage, in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on November 24, 2004.

By: 
Name: John S. Jardine

STATUS REQUEST

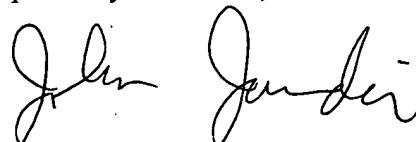
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

The last communication with the Patent and Trademark Office was the Notice of Recordation of Assignment Document dated June 17, 2004. Please advise us as to when we can expect to receive an Office action on the merits.

A copy of this Status Request, a post card, and a stamped, self-addressed envelope are enclosed.

Respectfully submitted,



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